



High Ground University

How to Receive SMS Text Message Response Notifications

In this video we will discuss how to receive text message response notifications used with two-way SMS messaging.

If your account is enabled with two-way SMS messaging, you can receive a summary of responses from each SMS alert that you send. If your account hasn't yet been set up to communicate with SMS responses, please contact our Customer Success Team and we will make this addition to your account.

To begin getting responses to your SMS alerts simply visit your dashboard and click on "SMS preferences". Click the box that says, "notify me when SMS responses are received" and enter your email address. A summary of the responses will be sent within 60-90 minutes of the alert that was sent.

Thanks for watching! If you have more questions, please feel free to contact our Customer Success Team at support@highgroundsolutions.com.